# Clustering

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# Clustering

- Grouping a set of data objects into different groups based on similarity
- An example of unsupervised learning
- Data objects can be vectors representing different attributes for an object, for example, customer, location, product, etc.

### Examples

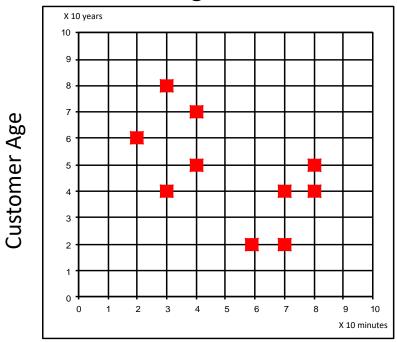
- Used in a variety of areas
  - Marketing
  - Urban planning
  - Customer segmentation
  - Product segmentation
  - Seismology

### Similarity Measure

- If two objects i and j are represented by vectors x<sup>i</sup> and x<sup>j</sup>
  - How do you measure similarity between the two objects
    - Euclidean distance
    - Manhattan distance
    - Mahalanobis distance
  - Similarity can be chosen based on the application

# Similarity Measure

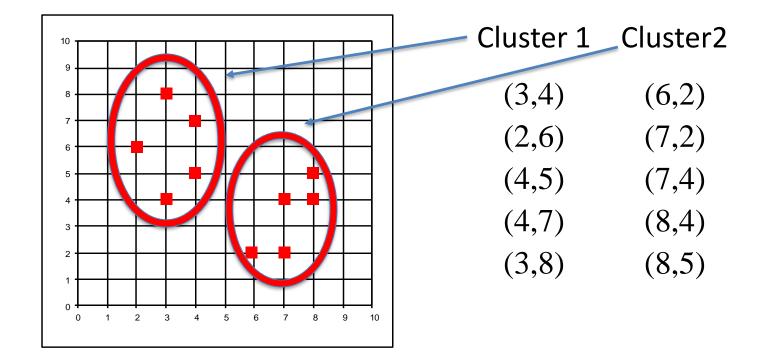
- Consider 10 customers with two attributes
  - Attribute 1: Recent usage of services
  - Attribute 2: Customer age
- Objective: Cluster the data into two classes and design two marketing campaigns for the two customer segments



Usage of Service

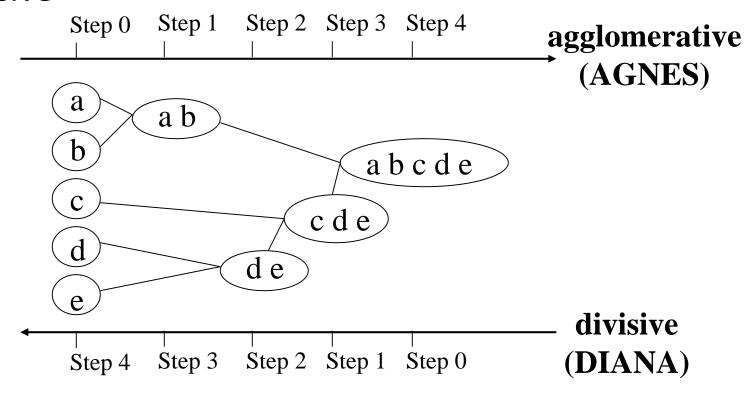
# Similarity Measure

- Consider 10 customers with two attributes
  - Attribute 1: Usage of services
  - Attribute 2: Customer age



# Clustering approaches

- Hierarchical clustering
  - Agglomerative
  - Divisive



# Clustering approaches

- K-means Clustering
  - Select initial centroids randomly
  - Assign objects to centroids based on similarity measure
  - Compute new centroid as mean of each class
  - Repeat the above two steps until there is no change

# K-Means Clustering

